

SUPRT-A and SUPRT-C Data Collection for State Opioid Response 4 in Michigan

LOGISTICS



Please put your name, agency name, and email in the chat to verify attendance



- We will send a copy of the presentation to you via email.



- To maintain quality, video & audio are muted for participants.



- Submit questions through the Q&A; they will be answered at the end of the training. You will also have a chance to un-mute to ask questions at the end of the training.



Contact the Wayne State University Evaluation Team at SUPRT@wayne.edu / GPRA@wayne.edu

Effective August 30, 2025, GPRA were no longer required for SOR.

New tools will be utilized as of November 1, 2025.

SOR SUPRT-A/C Links

SUPRT-A Link

SUPRT-C Link

SOR SUPRT Training Sessions

SOR SUPRT training sessions are held on the third Wednesday of every month from 11 AM to 12 PM and consist of a 40-minute presentation and 20-minute discussion.

If you cannot attend the pre-scheduled trainings, click the link below to submit a request for training. The WSU Evaluation Team will respond to schedule a session specific to your needs.

[SOR GPRA Training Registration](#)

[Request a Training](#)

SOR SUPRT Q&A Sessions

The virtual, drop-in sessions are held on the third Thursday of every month from 11 AM to 11:30 AM to ask questions, provide insights, and trade information with one another. A member of the WSU Evaluation Team is on hand to field your questions in real time and facilitate discussion. For a list of dates and to register, click the link below.

[SOR Q&A Session Registration](#)

SUPRT-A and SUPRT-C Resources

SUPRT-A	SUPRT-C	Support
SUPRT-A PDF SUPRT-A FAQ SUPRT-A Q by Q	SUPRT-C Baseline PDF SUPRT-C Reassessment PDF SUPRT-C Annual PDF SUPRT-C FAQ SUPRT-C Q by Q	SUPRT-A/C Training SUPRT-A/C Training Video Click here to download the SUPRT-A/C Tracking Template SUPRT-A/C Tracking Template Video Clearing Cookies

[Contact Us](#)

Contact the Wayne State University Evaluation Team with your SUPRT-A/C questions at SUPRT@wayne.edu / GPRA@wayne.edu

The Wayne State University Evaluation Team utilizes SUPRT@wayne.edu / GPRA@wayne.edu to communicate about SUPRT-A/C with SOR providers and coordinators. To receive updates from this email, click the link below.

[Join SOR SUPRT-A/C Email List](#)

This training will cover
SOR 4 SUPRT-A and SUPRT-C Data Collection Requirements.

Register for future monthly trainings, Q&A sessions, and request personal/agency specific trainings on our website.

www.migprainfo.org/state-opioid-response/

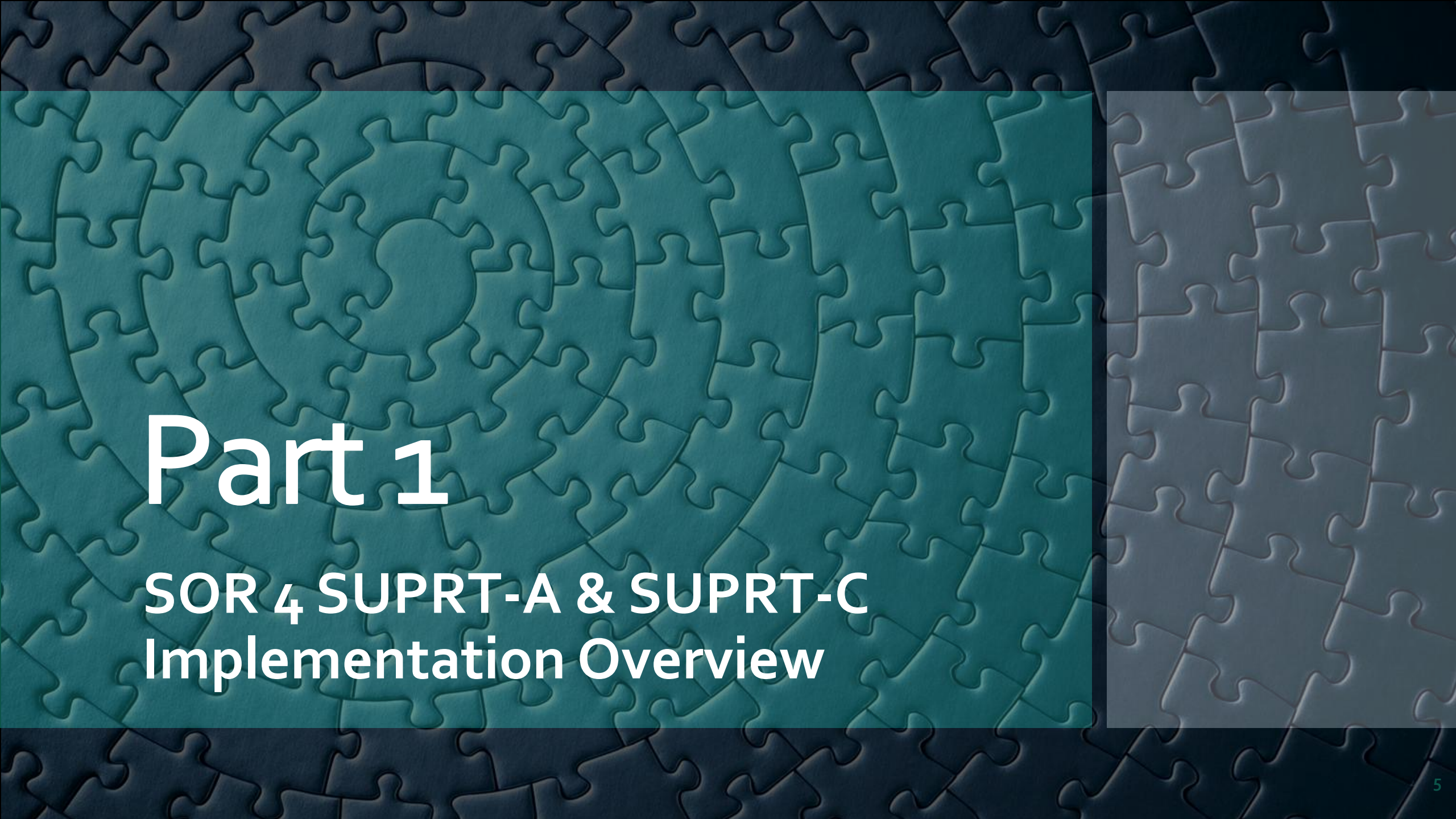
**SUPRT-A/C
Data Collection
for
State Opioid
Response 4**

**Part 1: SUPRT-A & SUPRT-C
Implementation Overview**

**Part 2: SUPRT-A Data Collection
Requirements**

**Part 3: SUPRT-C Data Collection
Guidance**

**Part 4: Incentives for SUPRT-C 6-Month
Reassessment & Annual Assessment**



Part 1

SOR₄ SUPRT-A & SUPRT-C Implementation Overview

SAMHSA Unified Performance and Reporting Tool (SUPRT)

What is
SUPRT-A?

What is
SUPRT-C?

Completed by
staff, using
administrative
records, hence
SUPRT-A

Federally required

Utilizes existing
administrative data

3 surveys →
& Record Closeout

- Simplified reporting
- Enhanced consistency & quality of data
- Reduced burden

Surveys:

1. Baseline
2. 6-Month Reassessment
3. Annual

Completed by
clients,
hence **SUPRT-C**

Federally required to
offer clients; they
maintain the right to
refuse

← **3 surveys**

SUPRT-A/C are NOT required for prevention services

- Overdose education and naloxone distribution
- Peer screenings

SUPRT-A/C are required for ALL treatment & recovery services

- Jail-based MOUD/peer services
- OUD treatment
- Case management
- Recovery housing

What services does this include?



Peer Service Requirements

Peer support and outreach is one of the unique SOR-funded programs that does require SUPRT-A/C, despite not necessarily aligning with traditional treatment timelines.

There is **one exception** for peers, if a client...

...only has one contact/service with a peer and no contact beyond that, SUPRT-A/C are NOT required.

...has two or more contacts/services with a peer, SUPRT-A/C are required.

If the purpose of initially seeing a client is just a quick referral to other services or links to resources, SUPRT-A/C are not required, but any longer engagement with clients does require SUPRT-A/C.

You must communicate with higher-level staff at your agency to specify which services are funded by SOR 4.

SOR 4 funded treatment and recovery services vary by agency.

How do I know what services are funded by SOR 4 at my agency?

SUPRT-A versus SUPRT-C

Who is
responsible for
completing
SUPRT-A
forms?

- All treatment and recovery providers that provide SOR 4-funded services
(Baseline, Reassessment, Annual, and Record Closeout)

Who is
responsible for
completing
SUPRT-C
forms?

- SUPRT-C is a self-administered assessment completed by clients. A caregiver or proxy can complete the assessment on behalf of the client if necessary.
- Staff are required to fill out the Record Management section even if the client refuses to complete the assessment.
(Baseline, Reassessment, Annual)

How do providers report the SUPRT-A and SUPRT-C data?

- SUPRT-A/C forms are entered in the Qualtrics survey weblinks available at <https://migprainfo.org/state-opioid-response/>
 - www.tinyurl.com/SORSUPRT-Admin
 - www.tinyurl.com/SORSUPRT-Client
- **Do you only see clients virtually? Please email us at SUPRT@wayne.edu for guidance on fully virtual programs where staff cannot complete the record management section of the SUPRT-C surveys directly with the client.**
- If required, SUPRT-A/C can be completed on paper and submitted online later.

Data Collection for SOR 4

- SOR 4 data collection **began** October 1, 2024, using the GPRA (Government Performance and Results Act) tools.
- SAMHSA announced on August 28, 2025, that GPRA would be replaced by SUPRT-A/C.
- SAMHSA changed to SUPRT-A/C on October 1, 2025.
- Michigan transitioned as grantees were trained throughout the fall with a **required start date by November 1, 2025.**

Key Differences between SUPRT & GPRA

GPRA

- Three interview types: Intake, Discharge, 6-month Follow-Up (6MFU)
- Interviews conducted by providers/WSU team with clients
- Benchmark 80% 6MFU rate
- Only one set of GPRA were required per agency, per client, for the first time receiving SOR 4 funded services.

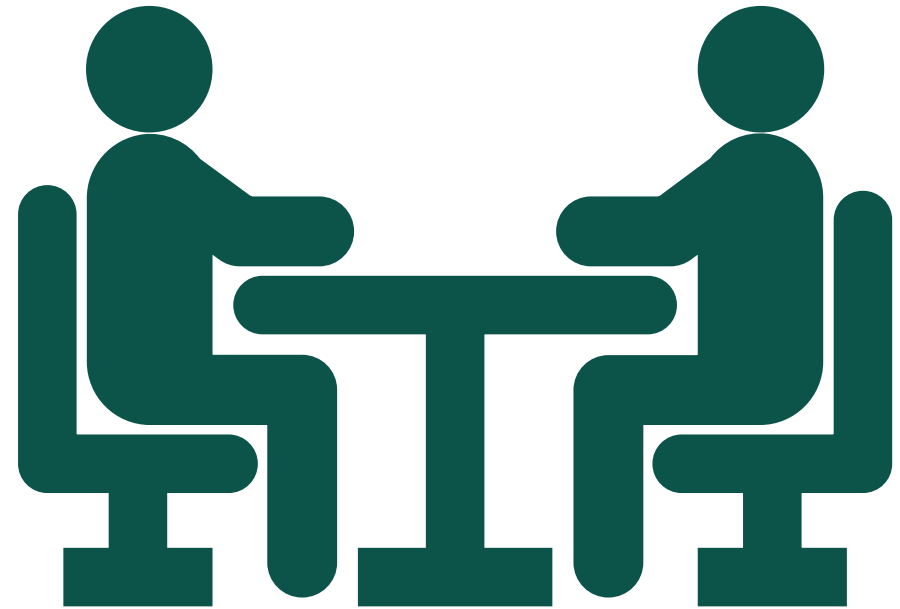
SUPRT-A & SUPRT-C

- Two separate Tools
 - SUPRT-A: Completed by the provider using client records.
 - **4 Assessments:** Baseline, 6-month Reassessment, Annual, and Record Closeout
 - SUPRT-C: Completed by the client independently.
 - **3 Assessments:** Baseline, 6-month Reassessment, Annual
- A new set of SUPRT-A/C are required every time a client returns to the same agency for services
- If a client discharged from programming (SUPRT-A Record Closeout) before the 6-month Reassessment window, no further assessments are required

Episode of Care Guidance

An episode of care starts when clients begins SOR 4 funded services and ends when the client no longer receives services. Once the client is discharged from the program, a SUPRT-A Record Closeout is required.

- Clients can re-enroll in services at an agency starting a new episode of care. For every episode of care, a new set of SUPRT-A/C are required.
- The same Client ID is used for every episode of care at an agency.
- If a client already has a SUPRT-A Record Closeout form and returns for services, new SUPRT-A/C are required using the same Client ID.



Client ID Guidance

- **SAMHSA highly recommends that the same Client ID formula be used for individuals receiving services through different grants across the same organization.**
- This ID is designed to track a specific client through their assessments (baseline, reassessment, annual, and record closeout), while preserving their anonymity. It should be the same for SUPRT-A and SUPRT-C.
 - You must keep track of your client IDs for the duration of the SOR grant.



Client ID Consistency

Client ID Consistency is Required

Use the exact same Client ID across all assessment submissions

- If you use leading zeros, they must be included on every assessment for that client
- Different formats (e.g., 12345 vs. 0012345) are treated as different Client IDs and will create separate client records

Consistent Client IDs ensure all assessments are correctly linked to the same client

Client ID Guidance Continued

Absolutely no identifying client information should be included in the Client ID.

- This includes but is not limited to:
 - Date of Birth
 - Client Name
 - Client Initials
 - Phone Numbers
 - Medicaid Number

Do not use any special characters in the client ID

- Examples: “. []! @#\$%^&*()”



SUPRT-A and SUPRT-C Timeline Example

First Service Date:
October 25, 2025

Last Service
Date: **November
25, 2026**

SUPRT-A Baseline
completed
November 1, 2025.

*(30 days before/after first
service date)*

SUPRT-A and SUPRT-C
6-month Reassessment
due **April 30, 2026.**

*(180 days after SUPRT-A
Baseline)*

SUPRT-A and SUPRT-C
Annual Assessment due
November 1, 2026.

*(365 days after SUPRT-A
Baseline)*

SUPRT-A Record
Closeout **November
25, 2026.**
*(no longer receiving
services/discharged)*

SUPRT-C Baseline
must be offered to
the client and
completed between
**October 2, 2025 and
December 1, 2025.**

*(30 days before/after
SUPRT-A Baseline)*

SUPRT-A Reassessment must be
completed between **March 31, 2026
and May 30, 2026.**

SUPRT-C Reassessment must be
offered to the client and completed
within the same window of time.

*(30 days before/after 6-month Reassessment
due date)*

SUPRT-A Annual must be completed
between **October 2, 2026 and December
1, 2026.**

SUPRT-C Annual Assessment must be
offered to the client and completed within
the same window of time.

(30 days before/after Annual Assessment due date)

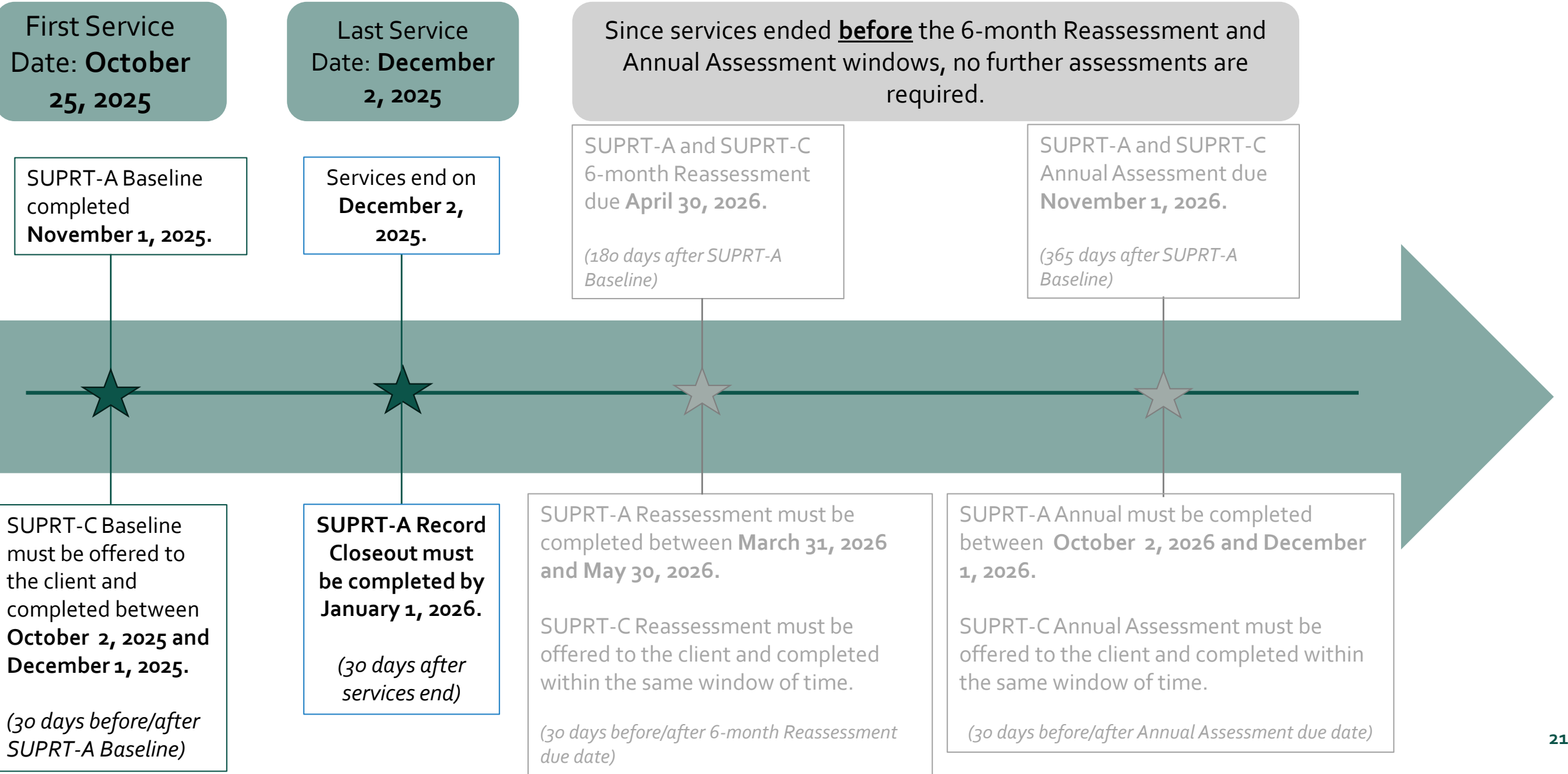
Record Closeout Guidance

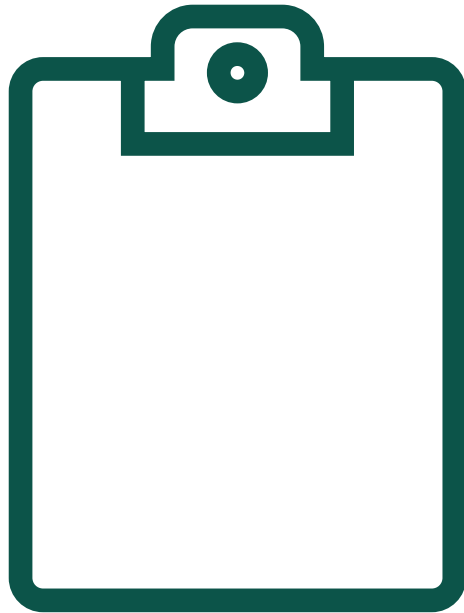
When a client **stops receiving services or is discharged from the program**, grantees should complete a **SUPRT-A Record Closeout** assessment.

SUPRT-A Record Closeout must be completed within 30 days of services ending.

No further SUPRT-A or SUPRT-C assessments are due for this client unless they begin a new episode of care.

If a client has a record closeout assessment before or during the reassessment window, then grantees do not need to complete future reassessments or annual assessments.





If your clients typically have a very short episode of care, you are still required to complete the Baseline assessments and a Record Closeout.

However, the client's first and last dates of service **cannot** be the same. (*The Baseline assessments and Record Closeout cannot have the same assessment date.*)

It is acceptable, if necessary, for the Record Closeout assessment date to be one day after the Baseline assessment date.

Recommendations for SUPRT-A and SUPRT-C Baseline

- We highly recommend offering SUPRT-C Baseline to the client before completing the SUPRT-A Baseline while the client is in-office with you.
 - If the client declines, you will fill out the demographics section of SUPRT-A Baseline
 - If the client agrees, you will not need to fill out the demographics section of SUPRT-A Baseline
- Providers must fill out the record management section whether you are administering the assessment on paper or through the Qualtrics weblink before giving the assessment to the client to complete independently if they agree to participate in a SUPRT-C assessment (*more on this in part 3*).
- If you see clients virtually, please email us for unique guidance regarding SUPRT-C assessments.

Deadline for Entering SUPRT-A/C Data Into Qualtrics

Recipients should enter their data in Qualtrics within 30 days of the completion of the assessment.

One Chance Rule

The entirety of each SUPRT-A/C must be entered in **one** session in Qualtrics.

Once you or the client sit down to complete SUPRT-A/C, it must be finished in that session.

I can't get back to the first page of SUPRT-A or SUPRT-C – what do I do?

This most often occurs when a SUPRT-A/C form was in progress and not completed. The entire SUPRT-A/C form should be entered at one time.

To start from the beginning of the SUPRT-A/C survey, you need to clear the 'cookies' in your internet browser. The procedure depends on the type of internet browser you are using.



Google Chrome

1. Select the column of 3 dots on the top right corner of the browser
2. Select 'Settings'
3. Under 'Privacy and security' (in the middle) select 'Clear browsing data'
4. On the 'Clear browsing data tab' select 'Cookies and other site data'
5. Select the blue 'Clear data'
6. Exit out of ALL open internet tabs and restart Google Chrome



Microsoft Edge

1. Select the row of 3 dots on the top right corner of the browser
2. Select 'Settings'
3. On the left side, select 'Privacy & Security'
4. Under 'Clear browsing data' select 'Choose what to clear'
5. Make sure only 'Cookies and saved website data' are selected
6. Select 'Clear'
7. Exit out of ALL open internet tabs and restart Microsoft Edge

Saving Responses



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You have the option to save your completed SUPRT-A or SUPRT-C survey as a PDF on the last screen.

We thank you for your time spent taking this survey.
Your response has been recorded.

Below is a summary of your responses

[Download PDF](#)



Familiarize yourself with the SUPRT-A/C forms – paper copies available on our website.



SUPRT-A is required to be completed by providers for all clients receiving SOR 4 funded services.
SUPRT-C is voluntary for clients to complete independently but should be encouraged.



Remind clients they may be eligible for a \$15 Meijer e-gift card by completing the SUPRT-C 6-Month Reassessment and/or Annual Assessment (*more information on this in Part 4*).

Tips



Part 2

SOR 4 SUPRT-A Data Collection Requirements

The background of the slide features a close-up of several pushpins of different colors (blue, green, purple) pinned to a map. The map shows geographical features like rivers and coastlines. A semi-transparent teal box covers the left and center portions of the slide, serving as a backdrop for the text.

SUPRT-A Submission Link
www.tinyurl.com/SORSUPRT-Admin

...also on our website!
<https://migprainfo.org/state-opioid-response/>

SUPRT-A

SUPRT-A consists of 4 surveys:

- Baseline
- 6-month Reassessment
- Annual
- Record Closeout

SUPRT-A forms should be completed **independently by grantee staff** using information from the client's Electronic Health Record or other client recordkeeping system.

Completion of **SUPRT-A is always required** for all clients receiving services under the grant when an assessment becomes due, even if they refuse SUPRT-C.

SUPRT-A

SUPRT-A

Collects administrative data on clients:

- Behavioral Health History
- Screenings
- Diagnoses
- Services Received
- Demographics*
 - **Only to be entered if the client refuses the SUPRT-C Baseline Assessment*

SUPRT-A Assessment Points

Baseline	Collect within 30 days before or after first service. • <i>Complete Demographics only if SUPRT-C is declined.</i>
Reassessment	Collect within 30 days before or after the 6-month anniversary (180 days) of SUPRT-A Baseline.
Annual	Collect within 30 days before or after every 12-month (365 days) anniversary of the SUPRT-A Baseline.
Record Closeout	Complete within 30 days after services end or upon the client's discharge from the program.

Description of SUPRT-A Sections

- **Record Management:** collects administrative data for record management
- **Behavioral Health History:** collects data about the client's behavioral health history, including insurance type, acute services utilized in the past 30 days, and criminal legal system involvement in the past 30 days
- **Behavioral Health Screening:** collects data about the client's behavioral health screening results from the last 30 days
- **Behavioral Health Diagnoses:** collects data about the client's behavioral health diagnoses and other health status information
- **Services Received:** collects data about services the client has received at re-assessment, annual assessment, and record closeout. *At least one service must be selected.*
- **Demographics:** collects demographic data about the client and is only completed at baseline and when the client has refused to complete SUPRT-C

SUPRT-A Section	Baseline	6-month Reassessment	Annual Assessment	Record Closeout
A. Record Management	Yes	Yes	Yes	Yes
B. Behavioral Health History	Yes	Yes	Yes	
C. Behavioral Health Screening	Yes	Yes	Yes	
D. Behavioral Health Diagnoses	Yes	Yes	Yes	
E. Services Received <i>(at least one service must be selected)</i>		Yes	Yes	Yes
F. Demographics	Yes			

Overview of SUPRT-A Sections

C. Behavioral Health Screening

If your agency does not screen for mental health disorders, select “*Not applicable*” for each disorder.



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Within the past 30 days, was the client screened or assessed by your program for the following disorders? (Please select one per disorder)

	Screened / assessed	Not screened	Not applicable	Not documented in records
a. Depression, depressive disorders	☐	☐	☐	☐
b. Anxiety disorders	☐	☐	☐	☐
c. Bipolar disorders	☐	☐	☐	☐
d. Psychosis, psychotic disorders	☐	☐	☐	☐
e. Trauma disorders, including PTSD	☐	☐	☐	☐

What if the information is not provided in the client's record?

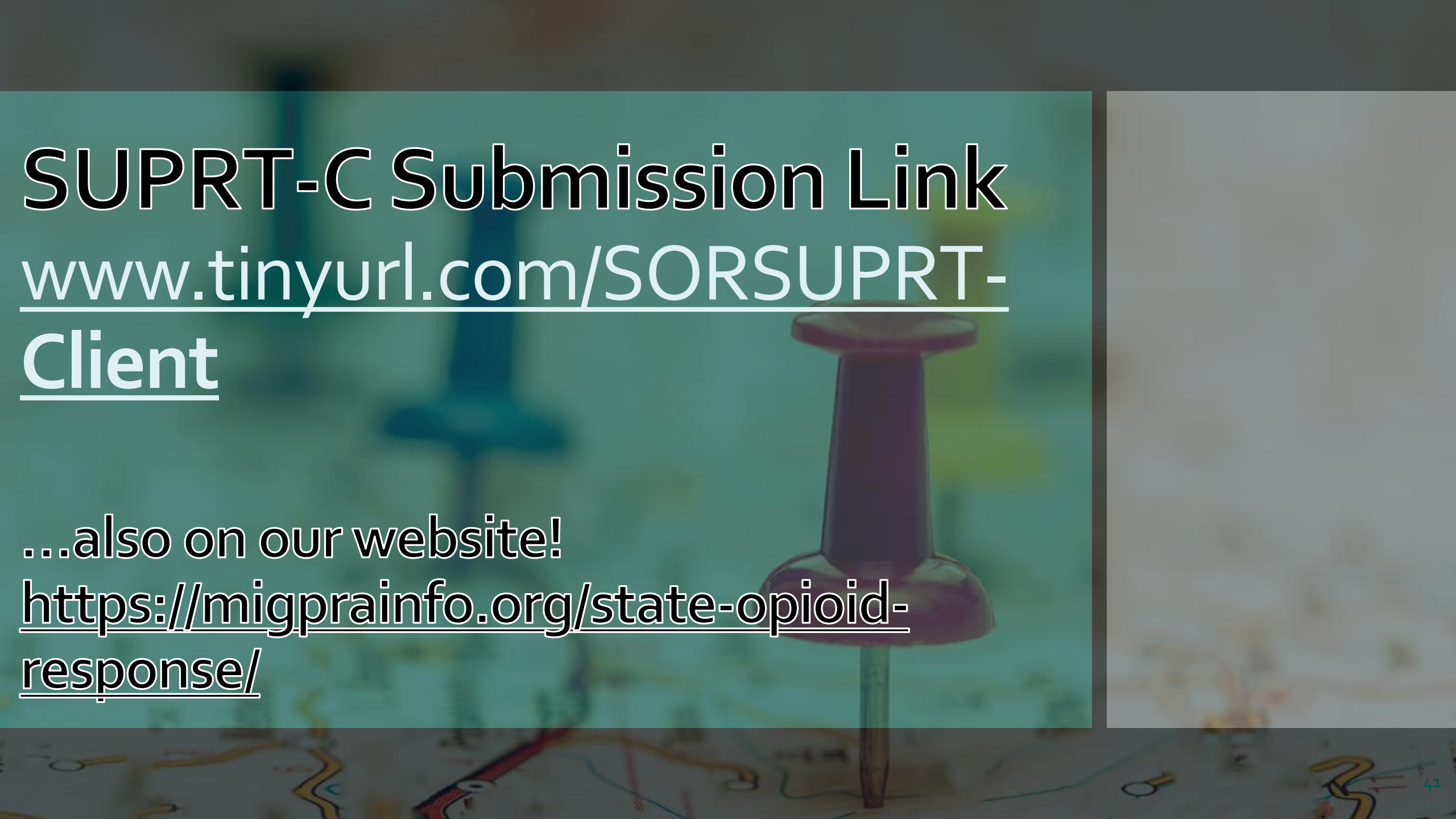
- Nearly all questions have the response option, "Not documented in records or not documented in records using this standard."
- If you do not have the information in the client's electronic health record or other record keeping system, please select this option.





Part 3

SUPRT-C Data Collection Guidance

The background of the slide features a close-up of several pushpins of different colors (blue, purple, yellow) pinned into a map. The map shows various geographical features like roads and water bodies. The text is overlaid on a semi-transparent teal rectangle.

SUPRT-C Submission Link

www.tinyurl.com/SORSUPRT-Client

...also on our website!

<https://migprainfo.org/state-opioid-response/>

SUPRT-C

SUPRT-C consists of 3 self-administered client surveys:

- Baseline (*15 minutes*)
- 6-month Reassessment (*10 minutes*)
- Annual (*7 minutes*)

SUPRT-C forms should be completed **independently by clients** and **must be offered at each time point** (unless they received a record closeout prior to the windows opening for Reassessment and/or Annual assessments). Staff must input the record management section at the beginning of the forms.

SUPRT-C is strongly encouraged to be completed by clients at each assessment point. Providers **MUST** offer SUPRT-C at each assessment point while the client is receiving services. If a client declines SUPRT-C, it will not impact their ability to receive SOR 4 funded services.

If the client **declines** a SUPRT-C assessment, staff are still required to submit the Record Management section, indicating the reason why the assessment was not completed.
(Estimate to complete the record management section: 2 minutes)

SUPRT-C

SUPRT-C must be offered at each time point, even if they declined a previous assessment.

For example: If a client declines SUPRT-C at Baseline, they should still be offered the SUPRT-C 6-month Reassessment and Annual Assessment if they have not received a Record Closeout.

The only exception is if they received a Record Closeout before or during the Reassessment or Annual window. If a Record Closeout is completed before or during the reassessment window, no further assessments are required to be completed for that episode of care.

SUPRT-C Assessment Points

Baseline	Collect within 30 days before or after the SUPRT-A Baseline Offer SUPRT-C Baseline <u>before</u> completing the SUPRT-A Baseline if possible – if a client declines the SUPRT-C Baseline, you will enter demographic information for SUPRT-A Baseline.
Reassessment	Collect within 30 days before or after the 6-month anniversary (180 days) of the SUPRT-A Baseline
Annual	Collect within 30 days before or after every 12-month (365 days) anniversary of the SUPRT-A Baseline

SUPRT-C Sections

- **Record Management:** Completed by grantee staff at each assessment; collects administrative details
- **Demographics:** Completed only at Baseline; collects data on client's race/ethnicity, sex, language, uniformed service status, and disability status
- **Social Drivers of Health:** Completed only at Baseline and 6-month Reassessment; collects data on client's basic needs, housing, employment, education, and transportation access
- **Client-Reported Core Outcomes:** Collects data on SAMHSA's Core Outcomes of Recovery (physical health, mental health, substance use, housing, employment, finances, community support, quality of life, and personal program goal domains)

SUPRT-C Section	Baseline	6-month Reassessment	Annual Assessment
Record Management <i>(completed by grantee staff)</i>	Yes	Yes	Yes
Demographics	Yes		
Social Drivers of Health	Yes	Yes	
Client-Reported Core Outcomes	Yes	Yes	Yes

Overview of SUPRT-C Sections

Consent Form

Participation in SUPRT-C is voluntary, although encouraged.

Declining a SUPRT-C assessment does not impact client eligibility for services funded through SOR 4.

There is a consent form for each SUPRT-C assessment that clients will read over to ensure they understand the purpose, ability to skip questions, and estimated time.

Even if a client previously declines Baseline, clients will be asked to participate again if applicable (Reassessment, Annual).

What is this form about?

The Substance Abuse Mental Health Services Administration (SAMHSA) funds part of your behavioral health services. SAMHSA collects this information to monitor and improve services in your community and across the nation. Your response to these questions will help SAMHSA and your provider.

How is my information used?

SAMHSA does not collect your name or information that can identify you. The Privacy Act of 1974, 5 U.S.C § 552a, also requires SAMHSA to protect the privacy of your information.

SAMHSA collects this information from all persons served. SAMHSA looks for trends or patterns in the data. SAMHSA combines information collected to see if services need to be improved.

Do I have to fill in this form?

No. You do not have to fill in this form. This will not result in any loss of services or benefits.

If you choose to participate, you may:

- skip questions you do not want to answer.
- stop filling in the form at any time.

How long does it take to fill in the form?

It should take you about 15 minutes.

How do I agree to participate?

By answering the following questions, you are agreeing to participate.

Guidance for Providers if a Client Declines SUPRT-C

If a client chooses not to complete a SUPRT-C assessment, grantee staff must still complete the Record Management section, indicating the reason the assessment was not completed.

SUPRT-C Record Management – *Completed by Grantee Staff for every SUPRT-C assessment (even if the client does not agree to participate)*

Select whether you are just testing out the survey, OR if it is a real response, select : "*No, this is NOT a test.*"

Enter the Client ID for the client and provide your name & email.

Select the name of the agency you are reporting for.

Record Management

[OFFICE USE ONLY]

IS THIS A TEST? **NOT** a survey completed for or with a client?

Indicate this below to ensure surveys are correctly removed or saved for your agency or program.

YES, THIS IS A TEST. I understand this survey will NOT be recorded.

NO, this is NOT a test. This survey will be recorded.

A. Record Management

Client ID

Staff Name

Staff Email

Select the agency you are reporting for:

If your agency is not listed, select **Agency Not Listed****.**



SUPRT-C Record Management – *Completed by Grantee Staff for every SUPRT-C assessment*

If you are an agency within a PIHP Region, select the region you work in:

Select the SOR-funded Region/PIHP for which you are reporting:

Region 1
Region 2
Region 3
Region 4
Region 5
Region 6
Region 7
Region 9
Region 10

If you are with ITC, ITC-NAS, MDOC Peers, MOPEN, or Saginaw Chippewa Indian Tribe it will skip to the assessment type question:

Which assessment type?

Baseline
Reassessment (for clients in care at 6 months)
Annual (for clients in care for more than 12 months)

SUPRT-C Record Management – *Completed by Grantee Staff for every SUPRT-C assessment*

Choose the assessment type.

If the client is completing the assessment,
choose “Yes–Client.”

If a caregiver/proxy is completing the
assessment on behalf of the client choose
“Yes–Caregiver/Proxy”

If the client declined, select “No”

Which assessment type?

Baseline

Reassessment (for clients in care at 6 months)

Annual (for clients in care for more than 12 months)

Was this assessment conducted with the client/caregiver?

Yes - Client

Yes - Caregiver/Proxy

No

SUPRT-C Record Management – *Completed by Grantee Staff for every SUPRT-C assessment*

- If you choose “Yes-Client” or “Yes-Caregiver”, it will ask you for the date the assessment was completed:

When?

MM/DD/YYYY

- If you choose “No”, it will ask you for the primary reason. If the client declined, select “Client/Caregiver was unable to provide consent.”
- The survey will jump to the end and will be complete if they do not agree to participate.

Why not? Choose the primary reason.

Client/Caregiver was unable to provide consent

Client was not reached for assessment

Client no longer in care

Once you reach a Client Consent Form page – the client should complete the remainder of the assessment independently if they agreed to participate.

Client Consent

Are you answering for your child as a caregiver or family member? This form was designed for adults (persons 18 years or older) responding for themselves. If that's not you, please ask your provider for the form for Caregivers/family members or for youth (12-17 years old).

What is this form about?

The Substance Abuse Mental Health Services Administration (SAMSHA) funds part of your behavioral health services. SAMSHA collects this information to monitor and improve services in your community and across the nation. Your responses to these questions will help SAMSHA and your provider.

How is my information used?

SAMSHA does not collect your name or information that can identify you. The Privacy Act of 1974, 5 U.S.C § 552a, also requires SAMSHA to protect the privacy of your information. SAMSHA collects this information from all persons served. SAMSHA looks for trends or patterns in the data. SAMSHA combines information collected to see if services need to be improved.

Do I have to fill in this form?

No. You do not have to fill in this form. This will not result in any loss of services or benefits.

If you choose to participate, you may:

- skip questions you do not want to answer.
- stop filling in the form at any time.

How long does it take to fill in the form?

It should take you about 15 minutes.

How do I agree to participate?

By answering the following questions, you are agreeing to participate.

6-Month Reassessment Guidance

If a client **IS STILL** receiving services 5-months after the SUPRT-A Baseline was conducted, you must:

- Offer the client the SUPRT-C 6-month Reassessment
- Complete the SUPRT-A Reassessment.

If a client **IS NOT** receiving services 5-months after the SUPRT-A Baseline was conducted and a SUPRT-A Record Closeout was completed:

- No further assessments are required for SUPRT-A or SUPRT-C

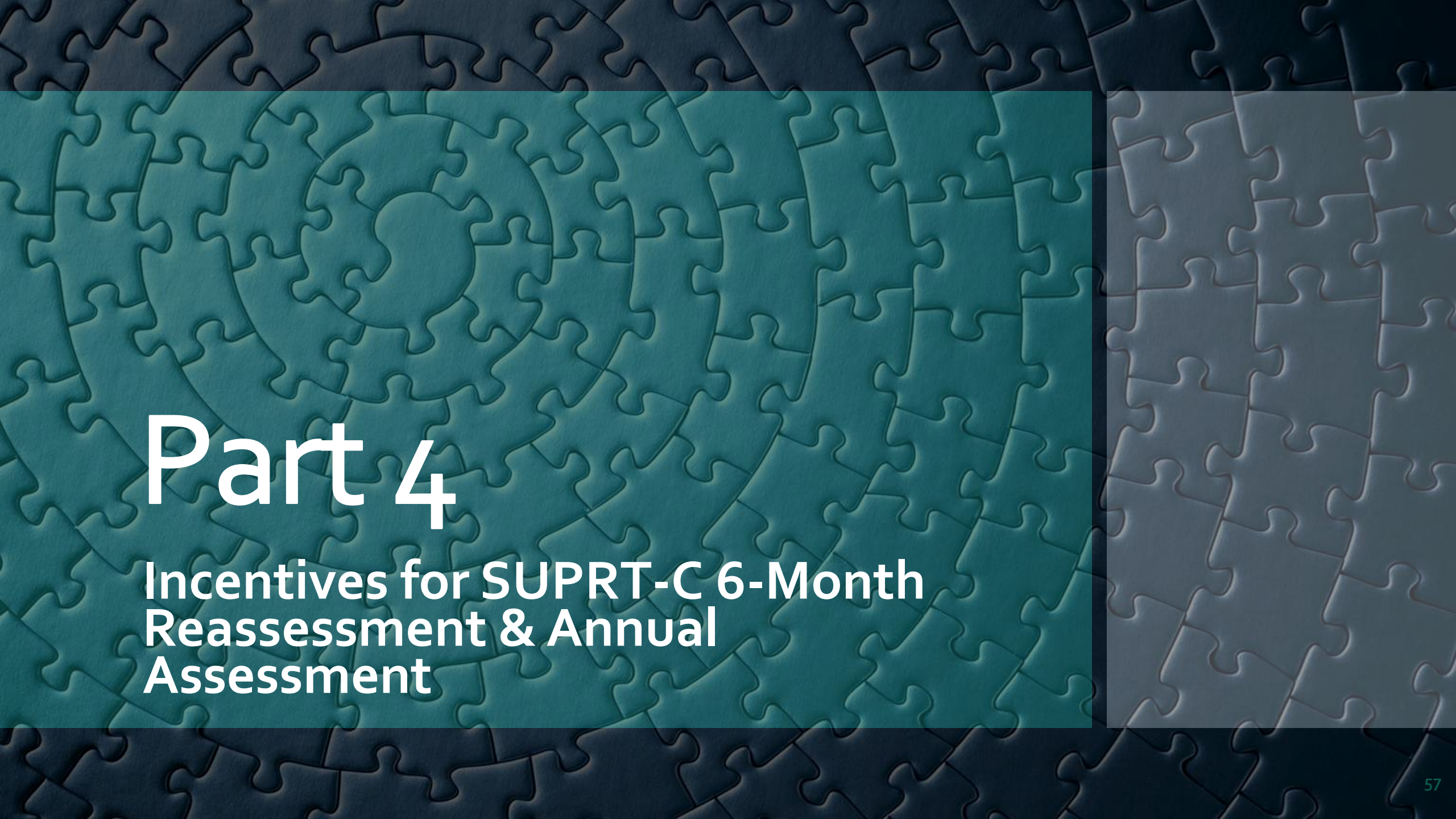
Annual Assessment Guidance

If a client **IS STILL** receiving services 11-months after the SUPRT-A Baseline was conducted, you must:

- Offer the client the SUPRT-C Annual
- Complete the SUPRT-A Annual

If a client **IS NOT** receiving services 11-months after the SUPRT-A Baseline was conducted and a SUPRT-A Record Closeout was completed:

- SUPRT-A and SUPRT-C Annual are not required



Part 4

Incentives for SUPRT-C 6-Month Reassessment & Annual Assessment

Gift cards are only permitted for clients who are still receiving services during the: 6-Month Reassessment window and/or Annual Assessment window



Incentives for 6-Month Reassessment & Annual Assessment



Incentives are permitted for the completion of SUPRT-C 6-Month Reassessment and Annual



Incentives are not permitted for any SUPRT-A or the SUPRT-C Baseline



Clients will receive a \$15 Meijer eGift card after completing each assessment and submitting their contact information through the Client Gift Card Consent Form survey.



The Wayne State Evaluation team will handle gift card distribution for most grantees (*exceptions include: CEICMH-CATS, ITC, and ITC-NAS, MDOC Peers, and Saginaw Chippewa Indian Tribe*).



If you know of any barriers for the Wayne State Evaluation Team to contact your clients for gift cards, let us know!

We can work out processes to ensure clients still receive gift cards!



For example: If a client is incarcerated, providers can obtain PDF/paper copies of gift cards and place them with the clients' belongings (e.g., clothes) ensuring they receive it upon release.



For example: If a client does not have a phone number or email address, let us know so we can collaborate on an alternative gift card distribution process.

Gift Card Incentives for Unique Programs

Gift Cards
will NOT be
provided for
the following
scenarios:

The assessment date is outside of the two-month assessment window

The survey is blank or almost completely blank

All or almost all response options are 'Prefer not to answer'

The client did not provide their contact information in the Client Gift Card Consent Form survey.

There is no SUPRT-A Baseline assessment on file for the client, which is needed to verify that the assessment was completed within the required two-month assessment window.



Once the SUPRT-C Reassessment or Annual is completed, you can:

- 1) Download a PDF of the response for your records
- 2) Click “HERE” to be redirected to the client gift card consent form.

2

Thank you so much for participating in the SUPRT-C survey!

As a token of our appreciation, we would like to award clients with a \$15 Meijer eGift card.

Click [HERE](#) to provide the contact information to receive the gift card.

If this does not work, the following link can be used: https://waynestate.az1.qualtrics.com/jfe/form/SV_7PadGCbJFQK1jhA

1

Below is a summary of your responses

[Download PDF](#)

SUPRT-C

Center for Substance Abuse Treatment (CSAT) Unified Performance Reporting Tool
Substance Abuse and Mental Health Services Administration (SAMHSA)

This is required to be completed primarily by clients, not staff, and asks about:

- Demographics
- Social Drivers of Health
- Core Outcomes

Unless you are with
CEICMH-CATS, ITC,
ITC-NAS, MDOC
recovery coaches, or
SCIT, click the arrow
to advance to the
next page



Thank you so much for participating in the SUPRT-C 6-month Reassessment!

As a token of our appreciation, we would like to award clients with a \$15 Meijer eGift card.

Select here ONLY if you are with the MDOC Recovery Coach Program.

Skip this question if you are NOT with the MDOC Recovery Coach Program.

☐ YES, I AM with the MDOC Recovery Coach Program
This will submit the SUPRT-C and you can provide a gift card to the client



Clients will:

1) Read the consent form

2) Complete reCAPTCHA Verification

3) Confirm whether they do or do not consent to provide contact information to receive the gift card.

1

How do I get the gift card? Why are you asking for my contact information?

- We ask you to provide contact information so the Wayne State Evaluation Team can contact you to provide the gift card for completing the SUPRT-C 6-month Reassessment survey.
- Based on the contact method(s) you provide, the Team will text, call, and/or email you the \$15 gift card to thank you for your time and effort.

Will you keep my contact information?

- Once the gift card has been provided, all contact information will be deleted.

Contact Consent

- I have the right to remove myself from text, call, email, and/or any other communication, at any time.
- My contact information will be deleted after I receive the gift card.
- I understand that if I have questions or concerns about the survey or gift card, I can contact the SOR Evaluation Project Director and Data Coordinator, Danielle Hicks, at danielle.hicks@wayne.edu

2

Click the box below.

☐ I'm not a robot


reCAPTCHA

3

Do you consent to share your contact information to receive the gift card?

- ☐ No, I will **NOT** share my contact information, the survey will close, and I will **NOT receive a gift card**
- ☐ Yes, I will provide my contact information to receive the gift card

If they consent to providing contact information, they will:

1) Choose contact methods

2) Select their preferred contact method

3) Provide contact information

4) Provide the name of the agency they are completing the survey for

1

I consent to the following contact methods:

Select which method(s) can be used to contact you. More than one option can be selected.

☐ Text/SMS messages

☐ Phone calls

☐ Emails

2

My preferred contact method is:

Select your preferred method of contact. Only one option can be selected.

☐ Text/SMS messages

☐ Phone calls

☐ Emails

Contact Information

First & Last Name

Phone Number

Email Address

3

What is the name of the agency you are completing this survey for?

4

Gift cards will not be provided for the following:

- The survey is blank or almost completely blank
- All or almost all response options are 'Prefer not to answer' or 'Don't know'
- The survey was completed outside the Reassessment window



Clients who select text messaging as their preferred contact method will receive messages through Mosio, a secure, HIPAA-compliant text messaging platform.



Mosio uses standard SMS text messaging, so participants can receive texts on their existing phone — no app download required.



For more information on Mosio, feel free to browse their website: <https://www.mosio.com/>

Mosio – Text Messaging

SOR SUPRT
Resources on
our website:
[www.MIGPRAinfo.org/
state-opioid-
response/](http://www.MIGPRAinfo.org/state-opioid-response/)

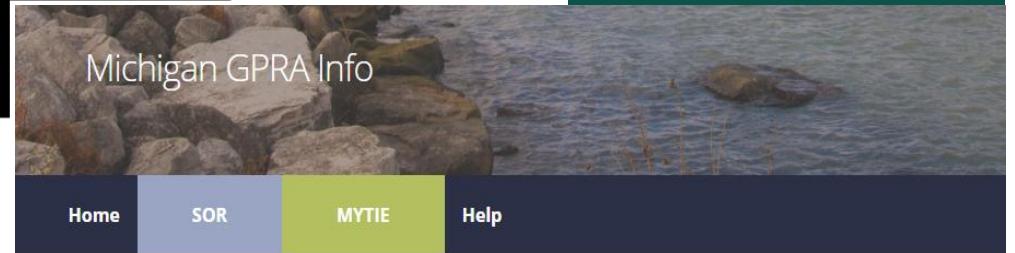
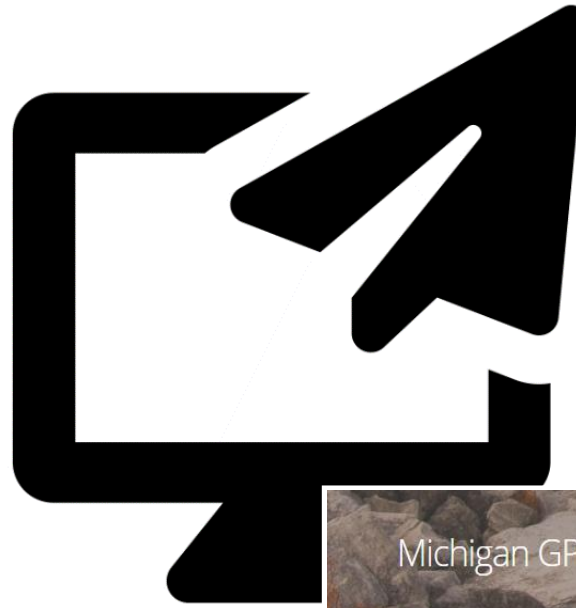
- **SUPRT-A and SUPRT-C Instruments**
 - Individual PDF copies of all 4 SUPRT-A tools
 - Individual PDF copies of all 3 SUPRT-C tools
- **SUPRT-A and SUPRT-C Question by Question Guide**
- **SUPRT-A and SUPRT-C FAQ Documents**
- **SUPRT-A/C Training:**
 - PDF of this PowerPoint presentation
 - Video recording of this PowerPoint presentation
- **Technical Assistance:**
 - SUPRT-A and SUPRT-C Tracking Form
 - Tutorial Video
 - Clearing Cookies for SUPRT-A/C

More help...

Email Us:
SUPRT@wayne.edu
(also known as GPRA@wayne.edu)

Website:
www.MIGPRAinfo.org

Additional questions?
Join us tomorrow at 11:00am for
our 30-minute Q&A drop-in
session. Register on our website!



State Opioid Response

The purpose of the Michigan State Opioid Response (SOR) project is to increase access Assisted Treatment (MAT) for the three FDA-approved medications; reduce unmet treat reduce opioid overdose-related deaths through the provision of prevention, treatment activities for Opioid Use Disorders (OUD).

► Grant Objectives

► GPRA Survey Links

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