

# SOR 4

# NEWSLETTER



WAYNE STATE  
School of Social Work

November 2024

## Common Q&As:

**What if I can't reach my client for the discharge GPRA?**

- Submit an administrative discharge. It only asks questions known by the provider, such as the types of services that were provided.

**I can't get back to the beginning of the GPRA survey, what do I do?**

- Clear your browser's cookies!

**How will the WSU Evaluation Team conduct 6MFUs with clients who are incarcerated?**

- More information is coming soon on how our team will complete 6MFU GPRA among clients who are incarcerated.

## Reminder:

Recipients **must** enter GPRA in Qualtrics within 1 day – but **no later than 7 days** after it is completed. **This also applies to agencies using paper surveys.** The paper GPRA must be submitted in Qualtrics within 7 days of completing it.

## Key Update

### Reminders:

**The biggest change from SOR 3 to SOR 4 is...**

- Wayne State University Evaluation (WSU) Team completes 6-month follow-up (6MFU) GPRA!

**A Limited Release of Information form must be completed at intake. This is programmed directly into the Qualtrics survey.**

- While clients maintain the right to refuse to provide contact information, it will negatively impact the 6MFU rate.

**Only one set of GPRA are required per client, per agency.**

- If a client returns for SOR 4 funded services through the same agency, they do not need to do another set of GPRA.

## More Info on Key Updates:

People conducting GPRA with SOR 4 agencies are only responsible for **intake and discharge GPRA, not 6MFU.**

The WSU Evaluation Team will conduct 6MFU GPRA and distribute gift card incentives.

Collecting client contact information is required for WSU to conduct 6MFU GPRA with clients, which includes:

- First & Last Name
- Phone Number
- Permanent Address
- Email Address
- One collateral contact's (trusted friend/family, etc.) name and phone number in case the client cannot be reached.

Nothing will be shared about the client, including an association with treatment/recovery services.

Multiple sets of GPRA are **not required** for SOR 4 clients returning to the same agency.

GPRA are required for a client's **initial engagement** with SOR-funded services at an agency.

A new set of GPRA are not required if a client returns to the same agency for services.

**Only one set** of GPRA are required for a client receiving SOR 4 funded services per agency.

## Upcoming GPRA Training & Q&A:

The next SOR 4 GPRA Training will be on **Wednesday, November 20th** from **11 AM to 12 PM.**

The next SOR 4 GPRA Q&A Call will be on **Thursday, November 21st** from **11 AM to 11:30 AM.**

Register for the GPRA Trainings and Q&A Calls on our website [migprainfo.org/state-opioid-response](http://migprainfo.org/state-opioid-response). Alternative dates and times for training can also be requested on our website.

The trainings do not apply to: ITC, ITC-NAS, MDOC Peers, and the Saginaw Chippewa Indian Tribe.

## Questions? Contact us:

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