

GPRO Follow Up Window

The GPRO follow up window is determined by intake interview date. The window opens 5 months after the intake date. The window remains open through 8 months after the intake date. In order to have a complaint GPRO survey the follow up interview must be completed during this timeframe.

INTAKE MONTH	FOLLOW UP WINDOW OPENS	FOLLOW UP WINDOW CLOSES
JANUARY	June	September
FEBRUARY	July	October
MARCH	August	November
APRIL	September	December
MAY	October	January
JUNE	November	February
JULY	December	March
AUGUST	January	April
SEPTEMBER	February	May
OCTOBER	March	June
NOVEMBER	April	July
DECEMBER	May	August

Once a client has successfully completed an intake, discharge AND follow up interview within the specified timeframe they are eligible for a GPRO incentive gift card. If a follow up or discharge interview is not possible, the clinician must submit an administrative survey to complete the case.